

FURNITURE QUALITY PASS

VOGLAUER QUALITY SEAL
USAGE AND CARE INSTRUCTIONS



VOGLAUER

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Dear Customer,

We are delighted that you have chosen a high-quality Voglauer product and congratulate you on your decision. You have brought a piece of real Austrian craftsmanship into your home.

For over 80 years, Voglauer has represented the finest craftsmanship in processing natural raw materials in conjunction with respect for the natural and social environment. For Voglauer, production in line with the cycle of nature means, for example, that all wood waste products are recycled CO₂-neutrally as pellets in the plant's own heating system and natural hydro-electric power is generated as a source of energy in the company's own hydro-electric power plant.

Voglauer takes its raw materials from sustainable forestry projects. The wood originates predominantly from regional forests. Untamed wood textures and grains combined with high-quality surface finishing bring the authenticity of the tree back into the living space.

The surfaces of the woods are treated with precious resources such as natural oil – thus high-quality products are created whose environmental sustainability and ecology are equivalent to organic products.

On the pages of this brochure you will find hints and tips on how to care for your Voglauer furniture correctly – to ensure the furniture enjoys a long life.

Important: Please read this brochure carefully and keep it for future reference! We assume no guarantee if the usage and care instructions are not followed or the furniture is used incorrectly. Please ensure you comply with important product information.

We hope you will enjoy your furniture for many years.

A stylized, handwritten signature in black ink, appearing to read 'P. Grünwald'.

Peter Grünwald
General manager

Contact your trade-partner if you have any questions or special circumstances not covered in this brochure on account of its limited scope.

CERTIFICATES & QUALITY SEALS

INNOVATIVE WHILE RESPECTING THE NATURAL AND SOCIAL ENVIRONMENT.



The **AUSTRIAN ECO-LABEL** is the guarantor of environmentally friendly products and services.

- Raw materials and energy consumption
- Emissions
- Verified contents
- Disposal/recycling
- Packaging
- Quality, durability, safety
- Distribution and transport
- Only environmentally qualified suppliers



The **CLIMATE ALLIANCE** is the largest communal climate protection network in Europe, encompassing 1,600 municipalities from 18 countries. The Alliance's common goals are to protect the climate and preserve the rainforest.

- Consciously dispense with air conditioning by means of sophisticated ventilation
- Ensure a room temperature in the production areas of no more than 18 to 20°C
- In-house hydro-electric plant supplies some of the power for the company's production
- Energy comes from renewable energy sources
- Exemplary mobility management – many employee journeys are conducted using the company's own vehicles, to name but a few.



Deutsche Gütegemeinschaft Möbel e.V. (DGM) works to ensure health and safety. The DGM awards the „**GOLDEN M**“, a label only granted to furniture which has been thoroughly tested. It must be stable, safe, durable and well-crafted. In addition, it must not contain any harmful substances.

- Verified quality
- Guaranteed safety
- Healthy living



LEITBETRIEBE AUSTRIA certifies the country's 1,000 most exemplary companies. Operational innovation, sustainability and social responsibility are the key factors.

AWARDED QUALITY

| | | |
|---|------|---|
|  | 2021 | Quality Award: TOP-Marke 2021 |
|  | 2020 | Wohnidee Reader's Award 2020: 1st place in the chair category with the "Stuhl 77" |
|  | 2018 | Iconic Award 2019 Winner: „V-Aura“ Chairs |
|  | 2018 | Iconic Award 2018 Selection – Innovative Interior: „V-Quell“ |
|  | 2018 | Iconic Award 2018 Winner – Innovative Interior: table „V-Cube“ |
|  | 2017 | Iconic Award 2017 – Interior Innovation Selection: wing chair |
|  | 2016 | DGM Climate Label Voglauer joins the DGM climate pact |
|  | 2016 | Iconic Award 2016 – Interior Innovation Selection: V-Organo table and chair |
|  | 2016 | German Design Award „special mention“ |
|  | 2015 | „Focus Special Mention“ |
|  | 2015 | International accolade „red dot award 2015“: „honourable mention“ |
|  | 2015 | „Interior Innovation Award 2015“: bench „V-Solid“ |
|  | 2012 | RAL quality label „Golden M“ |
|  | 2012 | International accolade „Interior Innovation Award“ for the shelving system of Spirit I |
|  | 2011 | International accolade „red dot award“ winner 2011: design prize in the „product design“ category |
|  | 2010 | Joined the Climate Association – an environmental policy signal by Voglauer |
|  | 2005 | Government accolade „Certified Training Establishment“ |
|  | 2002 | „Educational Oscar“ for the best apprenticeship in Austria |
|  | 1995 | „Austria's best furniture“ and „Austria's most traditional furniture“ award |

DISCOLOURATION, NON-COLOURFAST TEXTILES

Light-coloured material or leather upholstery may display discolouration caused by non-colourfast textiles, such as dark denim. If denim still leaves dye on the upholstery even after it has been washed several times, this is a proven defect in the clothing material and is no reflection on the quality of the upholstery fabric. Discolouration often occurs on light-coloured upholstery, but also on untreated wooden surfaces, chairs, benches, etc. The problem is therefore usually caused by the textiles and not the upholstery. The same applies to coarse leather and suede.

ALLERGIES

As a responsible manufacturer of natural wood furniture, Voglauer only uses wood from sustainable forestry projects in its production process. Made of sustainable raw materials, a hard wax-oil combination based on vegetable oils creates the conditions required for healthy living.

The „Golden M“ and „Austrian eco-label“ quality labels underscore Voglauer's environmentally and health-friendly orientation.

> see also ideal indoor climate



POSITIONING AND ALIGNMENT

When buying furniture, pre-purchase measurements and adjustments during delivery are some of the most important things. Possible obstacles such as stairs, narrow doors, the furniture's delivery dimensions and the load-bearing capacity of walls and floors should all be considered during planning. Floors, walls and ceilings are not perfectly straight, therefore unevenness must be taken into account when assembling and mounting the furniture.

POSITIONING AND ALIGNMENT

Furniture must be perfectly positioned, protected against tipping and falling, and should not be placed too close to sources of heat or light (e.g. large glass fronts which are not adequately shaded). If this is not observed, subsequent damage can rapidly occur (e.g. drying out, whitening, tipping, jamming, creaking, tearing, scratching and warping) as well as material ruptures. Adequate air circulation must be maintained.

In new buildings furniture should under no circumstances be assembled right next to a wall and sufficient air circulation should be ensured (risk of mould). Walls and floor must be properly dried out before the furniture is assembled. The optimum humidity indoors is between 45% and 55%. The indoor temperature should be between 18° and 23° Celsius.

> *see also ideal indoor climate*



BATHROOM FURNITURE

Advice for cleaning and care of bathroom furniture:

Clean your bathroom furniture regularly with a wet cloth or with leather. The furniture is sealed with water-based varnish so that it is suitable for use in the bathroom.

- Ensure that you ventilate the room sufficiently and quickly to avoid the build-up of condensation, damage and the growth of mould.
- Make sure that moisture is not left standing, i.e. wipe all liquids away. Standing moisture can cause damage.
- Most cosmetics, such as creams, hair perm and tinting liquids, hair spray, nail varnish, oils (fats) etc. contain very aggressive substances which can cause changes to the surface. Wipe these aggressive liquids away immediately and rinse clean.
- Only wipe solid wooden fronts in the direction of the fibres, so that dirt is removed from the pores.
- Clean with a soft, flat cloth and a shot of washing-up liquid. Do not use microfibre cloths on solid wooden fronts - otherwise you could cause scratches.
- To remove persistent stains, put a soft household cleaning fluid (e.g. washing-up liquid) or a shot of spirit into the water mix. Wipe dry with a soft, flat cloth.
- Protect any joints which are always in contact with water with neutral silicone. All silicon joints require regular maintenance and may have to be replaced after several years.
- Never use chromium cleaning agents on handles, plug sockets and mouldings.

BATHROOM FURNITURE

Mirror doors

The mirror door must be installed in such a way that there is no tension on the hinges when the door is open or closed. When installed, the mirror door may only be used for its intended purpose, opening and closing.

Cleaning and care of the mirror doors:

Only clean the mirror surfaces with a soft, dry cloth. CAUTION: Do not spray cleaning agents directly onto the mirror surfaces. Always apply to the cleaning cloth. Do not use commercially available glass cleaners. Only wash out stubborn stains with hot, clear water and remove them by gently rubbing with a well-wrung chamois leather.

- > for glass and mirror surfaces, also see general section on glass.
- > for sinks and washbasins, also see Corian (acrylic stone).



INSTRUCTION MANUAL

COFFEE TABLE TOP

The tables are accurately positioned prior to delivery. However, it is possible to readjust with a 3 mm hex key.



When open, the height can be adjusted from below on all four corners.



While adjusting the table top, turn it clockwise in an upward direction.



If the table top can be moved too easily to the closed position, you can use a screwdriver to lower the two dampers on the left and right by approx. 1 cm.



When open, the height can be adjusted from below on all four corners.



While adjusting the table top, turn it clockwise in an upward direction.



If the table top can be moved too easily to the closed position, you can use a screwdriver to lower the two dampers on the left and right by approx. 1 cm down to 4 cm.



When open, the height can be adjusted from below on all four corners.



When adjusting the table top, turn it upwards in a clockwise direction.



INSTRUCTION MANUAL

Always ensure the manual release is pressed upwards when adjusting the height of the coffee table.



When adjusting upwards, the second hand rests directly opposite.

Pull up with both hands.



When adjusting downwards, push the second hand downwards exactly in the middle.



The tables are accurately positioned prior to delivery. However, it is possible to readjust the Bowden cable with an 8 mm hex key.

When unscrewing the screw, the Bowden cable force is increased. When screwing in, the force is decreased.

If the high adjustment is not used for a while, the mechanics might need again a short running-in-period.



LOAD-BEARING CAPACITY

The load-bearing capacity of hanging elements, shelves, wall-mounted shelves and wall panels made of wood, glass and metal, etc. is very different and depends on the span, the load distribution and many other factors. Note the stipulated loads.

> see also wall mounting and deflection

LOAD ON GLASS SURFACES, DRAWERS, CHAIRS & TABLES (WEIGHT MUST BE DISTRIBUTED EVENLY ON THE SURFACE)

6 mm glass shelves max. 5 kg / 8 mm glass shelves max. 10 kg

Drawers with a width of up to 80 cm: max. 10 kg

Drawers with a width of more than 90 cm: max. 25 kg

Dining room table 120 kg

Maximum load of table extensions: 10 kg

Wooden shelves: max. 15 kg

Coffee table fix 40 kg

height adjustable and slidable coffee table 20 kg

wooden shelves max. 15 kg

For general living requirements, a working weight of 110 kg is allowed for chairs (according to RAL-GZ 430 + EN 12520). The load-bearing capacity of armrests is limited - they are under no circumstances suitable for sitting.

> more info page 14

LOAD-BEARING CAPACITY



Hanging showcases and wall-mounted cupboards comply with the maximum load according to the type list (www.voglauer.com) (information applies to solid walls).

Deviating load capacities are indicated on the product itself and must be observed.

Bench backrests are not suitable for sitting.

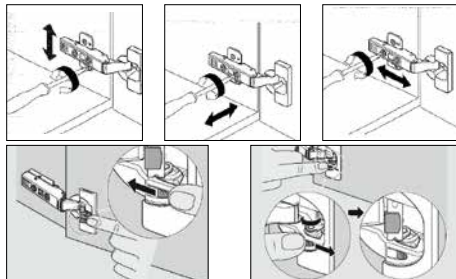
ATTENTION: Placing loads on one side can cause the coffee or dining room table to tip over!

FITTINGS AND MAINTENANCE

Voglauer furniture is equipped with high-quality fittings. The fittings technology of the hinge, glide, locking, automatic pull-in and soft-closing systems do not require maintenance. In the event of usage-related changes from the assembly status or fitting function (evident from irregular settings, gap dimensions, functions, etc.) you have a duty of care to conduct adjustments to preclude consequential damage, such as crooked doors.



SETTING DOORS



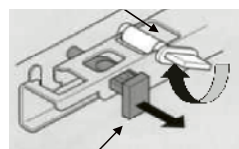
Deactivate soft closing –
if the door closes too slowly

Activate soft closing

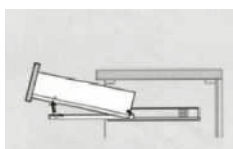


ADJUST THE DRAWERS

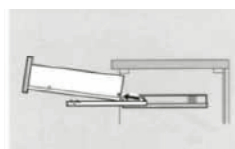
Eccentric fitting to adjust the height



Latched drawer runners
to remove the drawer



Lift the drawer and pull out

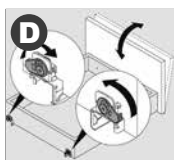
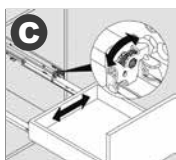
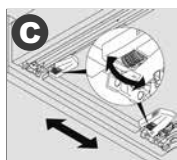
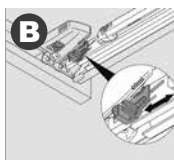
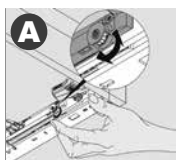
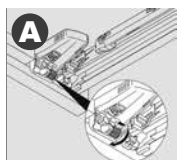
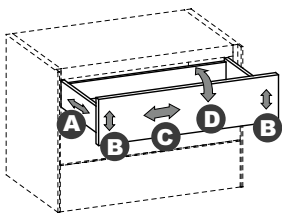


Adjust the drawer's
inclination with the
runners

> more info page 14

FITTINGS AND MAINTENANCE

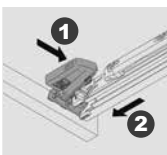
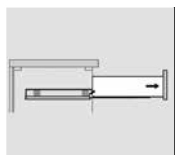
ADJUSTING MOVENTO DRAWERS



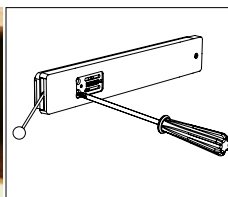
watch video



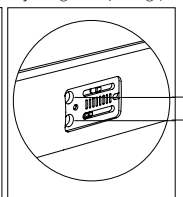
UNHINGING DRAWERS



CABLE PULL FITTING / ADJUSTING DOOR



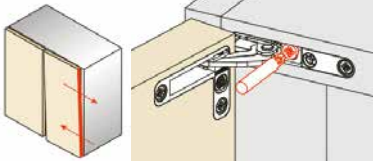
Adjusting the opening force



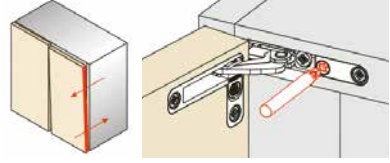
Adjusting the opening angle

FITTINGS AND MAINTENANCE

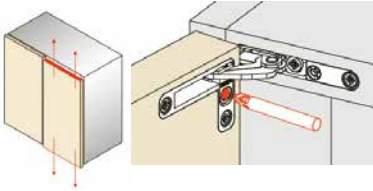
SALICE AIR/LATERAL ADJUSTMENT



DEPTH ADJUSTMENT



HEIGHT ADJUSTMENT



INTENDED USE OF THE FURNITURE



Please ensure that your furniture is only used in general, private living areas (conservatory is excluded from general living areas > *see also light fastness*). They are not suitable for use in public areas or outdoors. This applies to commercial holiday apartments, offices, hotel furnishings, etc. The applicable standards, safety requirements and regulations must be complied with in contracts for the commercial real estate and public buildings.

CONCRETE SURFACE



The water-based concrete effect coating with refined quartz content is applied by hand.

Cleaning: Remove dirt or blotches immediately with a damp cloth. Dry clean with a fine brush or vacuum carefully with a fine brush attachment on the vacuum cleaner.

CORIAN® (ACRYLIC STONE)

Acrylic stone with a composition of acrylic resin and two thirds of minerals which are extracted from bauxite (aluminium ore). Acrylic resin is a perfectly cured material. Acrylic resin is manufactured without any styrene or plasticisers and is also used for medical bone implants. Unlike those made of marble or ceramics, washbasin based of acrylic stone do not crack or flake off. One of the many positive features of acrylic stone is its non-porous surface. This means that it does not soak up any liquids or dirt. Acrylic stone is very dirt-resistant, robust and therefore very easy to maintain.



ADVICE FOR CARE – REMOVAL OF STAINS:

| NORMAL HOUSEHOLD STAINS | METHOD |
|--|-------------------|
| Wash daily | A - B - C |
| Vinegar, coffee, tea, lemon juice, vegetables, dyes, ketchup | A - B - C - E |
| Grease, fat and oil residues | A - B - C - D |
| Calcium, soap and mineral deposits | A - B - F |
| Lily pollen, saffron, small scratches, cigarette burns, shoe polish, ink, felt-tip marks | A - B - C - E |
| Mercurchrome, blood, red wine, perfume | A - B - C - D - E |
| Nail varnish | A - B - C |
| Iodine, mould fungus | A - B - C - E |

CLEANING METHODS*:

- A) Remove residues with a white cloth
- B) Clean surface with warm water and wipe away with a wet cloth.
- C) Use a wet cloth and mild scouring cream (z. B. Viss, Frosch scouring cream).
- D) Rub the stain with a plastic scouring sponge (e.g. Scotch-Brite®) and an ammonia-based detergent or cleaning agent for solid surfaces (e.g. Ajax, Meister Proper, General).
- E) Clean with a plastic scouring sponge (e.g. Scotch-Brite®) and household bleach** (clear). Wash surface several times with warm water and wipe dry with a wet cloth.
- F) Rub the stain with a plastic scouring sponge (e.g. Scotch-Brite®) and a standard household agent for removing calcium deposits (Sidel) or vinegar. Wash surface several times with warm water and wipe dry with a wet cloth.

* Always clean the surface in circles.

** Always rinse away bleach thoroughly. Otherwise the Corian® surface can become discoloured.

Protect any joints which are always in contact with water with **neutral silicone**. All silicon joints require regular maintenance and may have to be replaced after several years.

DEFLECTION

A certain amount of deflection of fixed and removable shelves, wall-mounted shelves, drawer bottoms, table tops and table extensions cannot be avoided depending on the material and size and is permissible (see test standards DIN 68874), providing the safety, function and harmonious overall look is not compromised.

> *see also load-bearing capacity*

ELECTRICAL DEVICES & COMPONENTS AND THEIR DISPOSAL

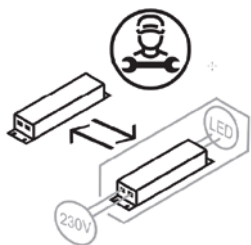
In particular the usage instructions issued by the manufacturer must be followed for all electronic and electrical devices and components. Details of the guarantee are also contained here. Only replacement parts recommended by the manufacturer or devices with the same output may be used. If problems arise, contact your specialist furniture retail partner.

Our quality furniture has been proven to have been in use over several generations. We are an environmentally conscious manufacturer and have been building our furniture modularly for over 30 years. Our furniture is designed in such a way that it can be dismantled into individual parts without any great effort (even for inexperienced users with standard household tools). All materials such as wood, metals (Kreislaufwirtschaftsgesetz KrWG -Waste Management and Product Recycling Act) and, if applicable, light and electrical components (ElektroG - Electrical and electronic device laws) can be easily recycled according to the applicable regulations.

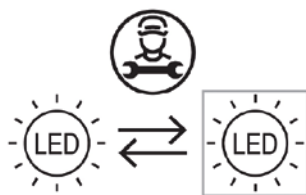
An old item of furniture can therefore be completely dismantled into its individual components and the valuable materials reused. Your furniture is 100% recyclable.

ENERGY LABELLING

The following applies to all Voglauer furniture with lighting (optional): „These products contain a light source of energy efficiency class F“.



Control gear exchange by specialist fitter



Bulb replacement by specialist fitter

COLOUR AND STRUCTURAL DIFFERENCES IN NATURAL WOOD



Different colours and structures, small cracks, slight distortion, deformities and knots are natural properties of the material and cannot be prevented. Depending on the model, larger knots are filled with filler. Every piece of furniture is a one-off thanks to these features of the wood.

The wood grains on fronts and table tops on extendible tables are not continuous.

FUNCTIONAL COMPONENTS

Functional components are technically required connections between fixed and movable materials. Careful treatment and regular maintenance and care are very important to ensure movable functional elements work reliably in the long term.

Comply with the assembly instructions in all cases. Functional components require a certain clearance and dimensional tolerance from a processing and material-related point of view.

> see also *Assembly instructions, Fittings and Wall mounting*

FLOOR PROTECTION

Voglauer supplies felt and plastic rotating sliders for chairs and benches, which you can be replaced on your furniture by yourself. In order to protect your floor from scratches, the leg protection must be adapted to the floor surface. **Such protection is also part of your duty of care:** i.e. the sliders have a certain life span depending on the floor conditions. After that, these must be replaced. You can order these sliders at your retail furniture shop. In the case of doubt, please contact your specialist furniture retail partner.

GUARANTEE: VOGLAUER YEAR GUARANTEE

Under the terms of the following warranty, Voglauer warrants its products to the original purchaser for a period of 5 years that the VOGLAUER product is free from defects in material, design or manufacturing, taking into account the assessment criteria for industrially manufactured furniture.

This VOGLAUER warranty statement is regionally limited to the territories of the Federal Republic of Germany, Austria, Switzerland and the Benelux countries and applies exclusively to the original purchaser; covers only brand-new goods, and generally takes into account that the goods have been delivered to the end customer within a reasonable period of time, usually within a maximum of three months after factory delivery by VOGLAUER to the retail partner.

The warranty period starts with the handover of the respective goods to the first-purchasing end customer.

Any warranty claims submitted within the warranty period must first be made in writing to the supplying dealer immediately after discovery of the defect and must be accompanied by a copy of the invoice or purchase contract, the warranty certificate as per the VOGLAUER Quality Passport and a detailed description of the defect (in text and, if applicable, pictures).

The warranty does not extend to deviations that are typical for the product (e.g., natural differences in leather) and does not apply to defects resulting from non-observance of the instructions for use, cleaning or care, which can be found in the Quality Passport provided with the delivery of the goods as well as in the respective instructions for use or operation or in the VOGLAUER product description.

In the event of a warranty claim, VOGLAUER shall be obliged to perform or provide warranty services at its registered office. VOGLAUER will repair or replace the goods at its own discretion and within a reasonable period of time. The guarantee service is provided with consideration of the circumstances of the individual case, including the condition of the goods as well as economic or logistical aspects.

If the goods in question are no longer available, VOGLAUER will provide the end customer with a replacement of equal value or a refund of the equivalent current value of the goods as determined using the calculation methods of the Association of German Furniture Surveyors (VDMS). The replaced goods will transfer into the ownership of VOGLAUER upon request of the manufacturer.

GUARANTEE: VOGLAUER YEAR GUARANTEE

Any warranty or guarantee services do not lead to an extension or restart of the warranty or guarantee period.

This VOGLAUER warranty does not cover:

- Cover materials, electrical appliances, electrical and electronic components, lamps, lights and illuminants,
- defects attributable to commercial use or improper use or improper care or to alterations (for example impregnation) or incorrect repair of the goods by the buyer, the dealer or a third party,
- defects due to non-observance of the product and/or care instructions,
- upholstery modifications and electrical components on and in the VOGLAUER product,
- general wear and tear as well as wearing parts (such as cables, switches, illuminants, batteries or similar),
- damage caused by external impact, for example cuts, scratches, fire or water damage, damage caused by animals,
- changes due to external or environmental influences, such as light, humidity, dry air or temperature,
- staining, discolouration or other chemically induced changes,
- transport damage,
- test or display products
- in addition, to the extent permitted by law or jurisdiction, liability for consequential harm caused by a defect, pecuniary loss or similar.

Costs incurred as a result of unjustified claims for defects by the first purchaser shall be borne by said purchaser.

The use of personal data is subject to compliance with the legally regulated data protection provisions and exclusively for the purpose of order and warranty processing.

OILED SURFACES

Our hard wax-oil combinations based on vegetable oils meet the highest environmental standards (Austrian eco-label and Golden M) and are equivalent to organic products.



Produced from sustainable raw materials, the oil creates the perfect conditions for healthy living and strengthens the natural properties of the wood.

Differences in the wood surface occur within deliveries as every board is unique in terms of colour and structure. Differences in colour between long grain, cross grain and end grain wood are also natural due to the different absorption properties.

When it comes to subsequent orders, it must be taken into account that natural oxidation and the impact of light cause a slow change (yellowing) in the surface and slight differences in colour arise.

As a general rule, no heavy, sharp-edged, damp, hot, abrasive or other objects which can trigger chemical reactions should be placed on furniture, as they can cause dents or rings.

If Voglauer surfaces are cared for correctly, the lifetime of your furniture can be extended considerably:

- In order to maintain the value and lifetime of Voglauer furniture, it is recommended that you refresh the surface approximately every 6-8 months with Voglauer Care Oil (available online www.voglauer.com - menu item: Company/Shop). Apply the oil thinly with the cotton cloth and rub it lightly into the wood. Rub it lightly into the wood. Wipe away any excess oil.
- Use the Voglauer Repair Set to repair minor damage, scratches, wear and tear, imperfections and dents (available online www.voglauer.com - menu item: Company/Shop).
- If you spill acidic drinks like fruit juice or alcohol, you should wipe them up **IMMEDIATELY** with an absorbent cloth so they cannot soak into the high-quality surfaces. Never rub the surfaces under pressure to remove stains or use microfibre cloths – this has a similar effect to sandpaper.
- If the surface is only slightly dirty, for example from a fingerprint, this can be cleaned with warm water and a little hard soap. Do not forget to wipe the surface dry afterwards.

OILED SURFACES

- If oiled wood is exposed to heavier soiling, for example grease stains, use the Voglauer cleaner. Apply the cleaner (diluted in accordance with the manufacturer's instructions) to the soiled wood with a cotton cloth and wipe it off. You should also wipe dry here. You must then treat the surface again with the treatment oil.
- As a rule, do not use microfibre cloths, grease-dissolving household cleaners and steam cleaners on oiled furniture. Under no circumstances should any ready-to-use moist all-purpose or cleaning cloths be used for cleaning. These cloths may contain alcohol-based cleaners, which could cause damage to the oiled surface.
- Never use chemicals (such as nail polish remover, benzine, etc.) for cleaning.

Tables: Wood surface enhanced with resistant lacquer-wax blend
- require no further oil care. If cleaning is required, a mild soapy water solution with a damp cloth is sufficient.

Any liquids that have been spilled, however, must be removed immediately to prevent them from penetrating into the wood surface.

SCENT

Scents are perceived subjectively from person to person. Every type of wood including surface treatment (waxes and oils) has its „own personal scent“, which the furniture retains throughout its life. E.g. Oak smells somewhat bitter due to the tannins, pine is sweet due to the essential oils and resin.

GUARANTEE

General guarantee claims are processed in line with the statutory provisions. If justified, repairs are carried out, further claims are excluded.

GLAS IN GENERAL

Glass used at Voglauer is manufactured using the float process and corresponds to the existing EU standards. Small bubbles, waves, streaks and differences in colour are typical characteristics of glass. That has no influence on wear and tear, usage and lifetime of the glass. Glass is not scratch-resistant, no sharp-edged objects may be placed on it.

Water and other liquids must be removed as quickly as possible because chalk outlines may form as they dry out. Special care must be taken with hot and very cold objects, as they can damage the glass when they touch it.

Changes in colour and shading are typical properties depending on glass thickness, light source and angle.

- **CLEAR GLASS PLATES:**

Also referred to as float glass, is available in various thicknesses.

- **SATIN-FINISHED FLOAT GLASS (MONTEGRAU & ANTHRACITE):**

Satin-finished glass also has a slightly rough surface on one side. In order to maintain this high-quality, visual characteristic, this glass must be treated with greater care than other glass surfaces.

- **SATIN-COATED CLEAR GLASS (OPTIWHITE):**

The glass is discoloured by precisely dosed metal salt and is largely free of green cast.

- **SAFETY GLASS (ESG GLASS):**

Voglauer uses ESG glass in safety-relevant building components. If the glass breaks, it splits into small glass particles which have no sharp edges. The glass is heated in an oven to around 700 degrees and cooled immediately (shock cooling). This hardens the surface, interrupts areas of tension and increases resistance to deflection and impact. The glass may be distorted by this process (tolerance 2mm/1m).

ESG glass may not be exposed to high temperatures, as this can cause the glass to crack.

- **MIRROR FLOAT GLASS:**

The FLOAT MIRROR is made of normal float glass, and one side is sprayed with a silver and copper coating. This layer reflects incident rays of light and this then creates the mirror effect.

Only clean the front of the mirror with a soft cloth or a wet piece of chamois leather and use a ready-to-use glass cleaner. Please be aware that the edges of the mirror have as little contact with moisture as possible.

GLAS IN GENERAL

Aggressive cleaning agents may not be used on mirror glass. Their capillary effect can destroy the back of the mirror.

Glass cleaning:

- Glass is easy to care for and can be cleaned with a standard non-silicon and non-acidic glass cleaner or with curd or neutral soap.
- In the case of stubborn dirt or food remains, we recommend first treating it with a standard cleaner (e.g. white gas for cleaning purpose).

Important! Always clean the entire glass area!

Preliminary tests should be carried out on a hidden area.

The best method is to soak the affected area with water and then clean it with a weak washing-up liquid solution.

Then rinse the cleaned surface with clean water.

▪ **The various cleaning fluids must under no circumstances come into contact with the surface of the wood or the coated side of the glass!**

- Aggressive cleaning agents should not be used on mirror glass. They can destroy the back of the mirror through capillary action.
- The recommendations for use provided by the cleaning fluid manufacturer should be followed.

TYPES OF WOOD

▪ RECLAIMED OAK WOOD

Due to natural and extreme weathering from wind, weather and sun, this wood takes on a unique character that is steeped in history. This past means that the wood has cracks, different colourings, unusual knots and various signs of use. In order to achieve a surface that is as closed as possible, „open spots“ are sealed with black filler. However, it is impossible to seal all surfaces completely (e.g. fine fibre cracks due to growth). Small cracks and splinters may still be present, depending on the use and origin of the old oak. This however, is not a reason for complaint but rather proof of the authenticity of the old oak wood.

The quality of the reclaimed wood does not conform to normal standards, but instead matches Voglauer standards.

> more info page 26

TYPES OF WOOD

RECLAIMED OAK WOOD CHARACTERISTICS

- Medullary rays and prominent grain
- Various shaped loose and dead knots
- Variations in colour are particularly striking, even on a veneer



▪ WILD OAK

An elaborate selection process is used to select trees that naturally exhibit gnarled growth, branches and lively structures. Every piece here is unique! A white pigmented natural oil gives the wild oak a very special look.



▪ RUSTIC WILD OAK

It's not a new type of wood, but rather a special process of selecting oak wood and veneer logs. During the elaborate selection process, trees are chosen which have a natural gnarled effect, different colours and interesting structures.

Knots and fine fissures are especially selected to be used for this furniture in order to create a very special and unique piece. Fine fissures and knots are filled in to obtain as smooth a surface as possible.



▪ WILD NUT

The exquisite nut wood is characterized by its distinctive colouring. This dark and very warm type of wood ensures its uniqueness. Trees, which naturally have gnarled features, knots and interesting structures are chosen for the wild nut. The knots and fine fissures for this furniture range are also chosen carefully in order to create a very special and unique piece of furniture. Fine fissures and knots are filled in to obtain as smooth a surface as possible.



TYPES OF WOOD

• OLD OAK RUSTIC GREY LACQUERED

Stained surface colour alluvial grey with water-based lacquer finish.

This is not a new type of wood, rather the grey colour tone. The grey colour tone and the very special sorting of oak and veneer logs create a special effect. In an elaborate selection process, trees are chosen that naturally have a gnarled growth, different shades of colour and lively structures.



Knots and fine fissures are especially selected to be used for this furniture in order to create a very special and unique piece. Fine fissures and knots are filled in to obtain as smooth a surface as possible.

WOOD MATERIALS

The quality of a product generally does not depend on whether furniture is made of wooden materials or solid wood, but on the quality of the materials used.

• SOLID WOOD/VENEER:

At Voglauer only carefully selected wood is processed into furniture to ensure the high-quality furniture. Whether it is veneer or solid wood, every piece of wood that we use in our manufacturing is first filtered out of the broad supply on the wood market. Our wood buyers ensure that peculiarities, such as knots, slight deformities and differences in colour, do not mean the wood should be excluded but rather enable the finished furniture to create a living whole.

• PLYWOOD:

All wood materials, such as solid wood and plywood, that are used in producing our furniture are selected according to strict criteria. For example, we only use panel materials which are constructed with completely safe binding agents and are far below all the statutory limits.



That is why we have been awarded the „Golden M“ and the „Austrian eco-label“.

LED LIGHTS

LED lights are characterised by their very small size and very low energy consumption. That is an important contribution to environmental protection because it reduces CO₂ emissions and cuts electricity costs.

Benefits of LED lighting:

- Very good colour rendition
- Very long life
- There is no IR/UV radiation
- No background flickering
- Very low temperature
- Shock resistant
- They emit bright light immediately
- They do not contain any toxic materials such as mercury and heavy metals (RoHS certificate)

Operating instructions for LED lights and ballasts

- Pull out the plug before carrying out any work on the system and lights.
- Only connect the LED furniture lights to the ballast supplied by the manufacturer. Always comply with the information regarding capacity on the ballast.
- Only system components may be used in assembly.
- Damaged cables, lights or ballasts may only be replaced by a specialist. Only original components from the manufacturer may be used. Please be aware that lighting components must be disposed of separately in accordance with legal regulations.
- If you make unauthorised changes to the system, the guarantee is rendered null and void (Attention: Risk of fire caused by overheating).



The leather used is a strong, soft cowhide Napa leather with distinct graining and a striking texture. The leathers exceed the customary standards and market demands.

This leather is dyed in a barrel with very high-quality pigments, i.e. it is equipped with a layer of dye which covers and protects it and is produced in an environmentally friendly manner without the use of PCP colouring agents. Leather is very hard-wearing and largely light-resistant. High-quality oils ensure it is soft and gentle to the touch.

It forms slight waves, caused by the special properties of the leather and the upholstery, which cannot be avoided despite the most careful processing.

Slight deviations in colour are possible in the natural product leather.

Please note that discolouration of the upholstery caused by dark denim or other textiles is excluded from any warranty!

With the right care, the lifespan of leather can be increased considerably:

- To care for it dust it regularly. **For your care schedule we recommend 2 to 4 applications a year of the Voglauer Leather Care Set, if possible before the heating season.** Avoid rubbing too hard. In between by all means wipe down your leather with a slightly damp natural fibre cloth.
- Clean dried-on dirt with the Voglauer Gentle Cleaner. Let it dry thoroughly. Then treat it with a thinly applied layer of Voglauer Care Cream.
- Remove dust with a soft cloth!
- Dry any liquid **IMMEDIATELY** with an absorbent cloth. Do not rub!
- Remove food and grease immediately. Then treat in the same way as dried-on dirt.
- Voglauer Gentle Cleaner is not a stain remover, it serves to remove built-up deposits (dust, nicotine, sweat, etc.).
- Apply Voglauer Care Lotion after the pre-treatment. The vegetable oils have a protective effect on the leather.
- Use Voglauer Repair Colour to repair minor damage, scratches and wear and tear. (Available in the online shop of www.voglauer.com – menu item: Company/Shop).
- For care and cleaning you are recommended to use Voglauer Colour Lotion, Voglauer Gentle Cleaner or Voglauer Strong Cleaner and Voglauer Care Cream.
- Please note that discolouration of the upholstery caused by dark denim or other textiles is excluded from any warranty!

LIGHT FASTNESS (YELLOWING)

Strong artificial and in particular sunlight changes the surface of every material. This kind of „sunburn“ bleaches upholstery and oiled woods in the exposed areas after just a few weeks and depending on the material it becomes lighter or darker. Therefore you really should protect your valuable furniture from the effects of extreme light. The related changes in colour have no impact on the use, the lifespan or wear and tear of your furniture. By regularly refreshing the surface with Voglauer Care Oil (approx. every 6-8 months) you can delay the yellowing somewhat. There is no way to ensure absolute light fastness, therefore you should be particularly careful in south-facing rooms with a lot of glass; curtains or blinds should be closed when the sun is shining directly into the room.

LODEN

Loden is spun wool which is woven and then placed in the fulling machine. A great strength is developed by the weaving process. Loden consists of **100% pure new wool** and is therefore a high-quality natural product. The raw material wool is durable, breathable, skin-friendly, elastic, insulating and repels dirt as a result of its oil content.

There are many stages to producing loden, so slight deviations in colour cannot be avoided in the end product. This must be taken into account especially when comparing the sample and the original.

It also forms slight waves (depending on the material composition), caused by the special properties of the loden and the upholstery, which cannot be avoided despite the most careful processing.

The loden fabric is not protected against wool parasites, as Voglauer does not use permethrin (a neurotoxin) on its natural products.

Easy cleaning of the natural product loden:

- Remove dirt and stains **IMMEDIATELY**
- Vacuum or brush off
- Alternatively it can be wiped off with a damp cloth
- Do not steam clean it
- In the event of strong stains use ox gall soap, curd soap or soapy water for cleaning
- Do not rub too hard
- Try any cleaning product on an „invisible“ spot first

Cleaning:

1. Gently dab residue (with kitchen paper) on the surface, clean from the outside inwards with lukewarm water, rubbing lightly. In the case of stubborn stains repeat the process.
2. If the stain is still visible after the first cleaning attempt, use neutral liquid household detergent (without lemon) diluted with lukewarm water, or clean with gall soap.
3. For really stubborn stains use cleaning petrol.

• **OILY STAINS** | e.g. butter, lipstick, oils, chocolate, cocoa, fats

Make a solution of one teaspoon of special wool detergent, one teaspoon of white vinegar and a litre of warm water. Treat the stain and rinse with cold water. Or: Treat the stain with ethanol and then rinse with very cold water.

• **DRINKS** | e.g. coffee, beer, fruit juices

Remove the mark with a soft, white cloth and then rinse with ice cold water.

• **Bodily fluids** | blood, sweat, faeces

Use a neutral soap solution and rinse with ice cold water.

• **Particular cases** | e.g. chewing gum

Spray with a freezing spray and carefully scratch off.

Never use: Stain remover, solvents, turps, shoe polish or other unsuitable products.

• **Bodily fluids** | blood, sweat, faeces

Use a neutral soap solution and rinse with ice cold water.

• **Particular cases** | e.g. chewing gum

Spray with a freezing spray and carefully scratch off.

Never use: Stain remover, solvents, turps, shoe polish or other unsuitable products.

METAL SURFACE

The metal front consists of a water-based 3K real-metal coating with 100% real iron. It is processed by hand in six stages. Thanks to the hand processing, every front piece is an unique one-of-a-kind.

The real-metal surface coating is additionally sealed with a transparent water-based varnish. Because of this, the surface is easy to clean and is protected against rust.

Cleaning:

Remove dirt or blotches immediately with a damp cloth. In the event of strong stains, a PH-neutral soap solution (distilled water) can be used.



METALL DARK GALVANO MATT

Galvanisch veredelte Metalloberfläche: Die gebürstete Metalloberfläche changiert im wechselnden Lichteinfall zu einer ganz besonderen Lebendigkeit.

- Zur Pflege regelmäßig abstauben.
- Staub mit einem weichen Lappen abwischen!
- Flüssigkeiten **SOFORT** mit absorbierendem Tuch auf trocknen. Nicht reiben!
- Wenn die Oberfläche nur leicht verschmutzt ist, zum Beispiel durch einen Fingerabdruck, lässt sich dies mit warmen Wasser und etwas Kernseife reinigen. Vergessen Sie danach nicht die Fläche trocken zu wischen.
- Verwenden Sie keine Microfasertücher, fettlösende Haushaltsreiniger und Dampfreiniger. Auf keinen Fall dürfen „fertige feuchte Allzweck- oder Reinigungstücher“ zur Reinigung verwendet werden. Diese Tücher können Alkoholhaltige Reiniger enthalten, diese könnten an der Oberfläche Schäden verursachen.
- Verwenden Sie niemals Chemikalien (wie Nagellackentferner, Reinigungsbenzin usw.) zur Reinigung.



METAL COMPONENTS

Metal components are easy to care for and can simply be wiped off with a damp cloth and rubbed dry. It is best to use a weak washing-up liquid solution for cleaning. Under no circumstances should you use alcohol or cleaning agents. The production process may give rise to slight streaks, small spots and bumps on the surface. The properties should be assessed from a distance of 0.5 metres.

ASSEMBLY INSTRUCTIONS

Voglauer stipulates that furniture should generally be positioned and assembled by a specialist furniture retailer. The enclosed assembly instructions must be read before use and the instructions followed. Damage may occur through incorrect handling.

> see also *Wall mounting*

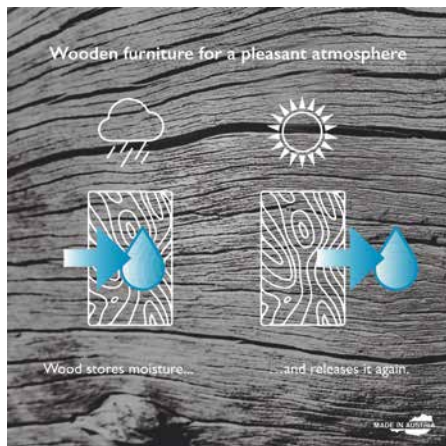
ATTENTION: Take measures to prevent furniture from tipping over. If you have any questions, please contact your retail furniture partner.



IDEAL INDOOR CLIMATE

Wooden furniture for a pleasant atmosphere

Wood is a natural material which constantly absorbs and releases the humidity from the room's air. Depending on the humidity, the wood expands (swelling) or contracts (shrinking).



Swelling: If the air is humid, dry wood absorbs the humidity. This causes the cell walls to expand. The shape of the wood changes and becomes larger.

Shrinking: If the air is dry, moist wood cells release moisture. The cell walls therefore become thinner. This reduction is known as shrinking.

Consistent indoor climate:

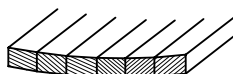
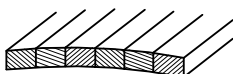
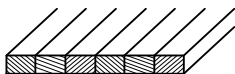
Humidity of between 40% and 60%, indoor temperature of 18° to 23° Celsius

Indoor climate too humid:

Swelling: Humidity of above 60%

Indoor climate too dry:

Shrinking: Humidity of below 40%



IDEAL INDOOR CLIMATE

The medical and scientific sectors recommend a relative humidity of between 45 % and 55% and an indoor climate of 18° to 23° Celsius for centrally-heated living areas. Within these limits the wood moisture is between 7 % and 10% thus the wood hardly shrinks or swells. As a result of its construction, the furniture can regulate fluctuations in humidity by swelling or shrinking without damage. Longer-term deviations cause cracks, changes in dimensions, shrinkage and warping. Humidity is usually too low, in particular during the heating season. Airing, placing evaporation basins or using a humidifier increases the humidity and the wood returns to its original form. We recommend that you place a thermometer and a hygrometer in the room to monitor the figures precisely.

If the climatic conditions are not ideal and you can no longer open or close the doors properly on models with TIP ON fittings, a simple adjustment to the adapter (see TIP ON fittings instructions) can repair the close function. In general, doors should not be left open for an extended period.

Default: When delivering wooden fronts, a deviation of 4 mm against the grain and 2 mm along the grain may occur per every 1 meter (according to RAL GZ 430).

RECYCLING



Our quality furniture is proven to have been in use over several generations.

As an environmentally conscious manufacturer, we have been using a modular design for our furniture for over 30 years. Our furniture is designed in such a way that it can be easily disassembled into its individual parts without causing any damage (even by non-professionals with conventional household tools).

All resulting materials such as wood, metals (Recycling and Waste Management Act (KrWG)) and, if present, lighting and electrical components (Electrical and Electronic Equipment Act (ElektroG)) can thus be easily recycled in accordance with the applicable regulations.

This allows a piece of furniture that has reached the end of its useful life to be completely dismantled into its individual components and the valuable materials to be reused. Your furniture is therefore 100% recyclable.

STONE WASHBASIN GRAFITE

NATURE - Grafite stone basins: are usually formed in shallow marine waters and are formed by sedimentation of shells and skeletons of marine organisms. Grafite is a compact stone with numerous calcitised veins in a white colour. The brown and black spots in the rock are organic deposits that were formed during the formation of the natural stone. Surface honed on the inside, bush-hammered on the outside.

The polished surface is sealed with a food-safe impregnation. The impregnation penetrates the capillary system of the natural stone and provides your natural stone pool with the best possible protection against soiling and the formation of stains caused by limescale, oil or similar. This makes ongoing care and cleaning easier.

- Clean with water and neutral cleaning agents, e.g. curd soap (PH neutral).
- Limescale deposits can be lightly rubbed off with a stainless steel wool 0000, dry.
- Important: Never use harsh or acidic cleaners (all-purpose cleaners based on chlorine, abrasive particles, lemon, vinegar or other acids), otherwise dull spots may occur.
- The natural stone pool should be re-impregnated from time to time. The impregnating agent (Lithofin Fleckstop 'V') is available in the Voglauer Shop.



STONE WASHBASIN LIMESTONE

NATUR - Stone basin made of limestone, handcrafted in Schwäbisch Hall. Surface polished on the inside, bush-hammered on the outside.

The polished surface is sealed with a food-safe impregnation. The impregnation penetrates the capillary system of the natural stone and provides your natural stone pool with the best possible protection against soiling and the formation of stains caused by limescale, oil or similar. This makes ongoing care and cleaning easier.

- Clean with water and neutral cleaning agents, e.g. curd soap (PH neutral).
- Limescale deposits can be lightly rubbed off with a stainless steel wool 0000, dry.
- Important: Never use harsh or acidic cleaners (all-purpose cleaners based on chlorine, abrasive particles, lemon, vinegar or other acids), otherwise dull spots may occur.
- The natural stone pool should be re-impregnated from time to time. The impregnating agent (Lithofin Fleckstop 'W') is available in the Voglauer Shop.



STONE ACCENT

Stone is a natural product and, like wood, has different colour and structure differences.

Type of material: „Alpine granite“ is a dark grey to black rock with fine white veins running through it. It belongs to the metamorphic rock and is classified as gneiss and granite.

Surface treatments: cut from the block into slabs, then a very special technical treatment is used to introduce a relief pattern into the surface. The resulting surface structure is called **Corteccia**.



Care instructions:

- A regular dusting with a feather duster is usually sufficient.
- If the floor is very dirty, use a curd soap brush to clean the soiled area.

• **SELECT-Stoff** 29% PES, 27% PAN, 22% CV, 13% WO, 9% CO

Select is characterised by its cuddly naturalness and contributes to a cosy atmosphere with its uneven structure and a material mix with wool..

Easy to clean:

- Remove dirt or stains **immediately**
 - Vacuum or brush off
 - Alternatively, wipe with a damp cloth
 - Do not use steam cleaning
 - If heavily soiled: use gall soap, curd soap or soapy water for cleaning
 - Avoid vigorous rubbing
 - Test each cleaning agent on an 'invisible' area first
 - Please note that discolouration on the cover / Select fabric caused by jeans or other textiles is excluded from any manufacturer's warranty!
- For light soiling, wipe the upholstery with a damp cloth using a neutral soap solution (use distilled water). Always clean from seam to seam. Always clean from seam to seam.

Never use stain removers, solvents, turpentine, shoe polish or other unsuitable agents!



CURL & CHALET FABRICS

- **CURL-Stoff** (74% PAN, 26% PES) and **CHALET-Stoff** (58% PAN, 42% PES) **made of easy-care Q2-Hiltex® threads**

Thanks to the exclusive use of Hiltex® fibres specifically developed for rawhides, these textiles have excellent care and cleaning characteristics and they have these completely without the use of any chemical additives.

As in the case of all textiles used on a daily basis, upholstery fabrics are also subject to constant dust and contact soiling. Consequently, it goes without saying that routine care and cleaning is essential and also serves maintaining the value and beauty of your upholstered furniture.

> see also *Discolouration*

Basic care (curl & chalet):

- Vacuum your cushions regularly using the upholstery nozzle of the vacuum cleaner on the lowest suction level. At the same time, please pay attention to selvages and piping.
- You should also wipe off your upholstered furniture several times a year using a clean, damp cloth and a base consisting of lukewarm water and a mild detergent. Then, treat with clear water, to remove any detergent residue from the fabric.

Cleaning stubborn, solvent-based stains (curl & chalet):

Grease stains and other foods (ketchup, mustard, red wine, beer, condensed milk, chocolate) can be removed using conventional detergents (Persil, Pril, etc.). Solvent-based stains (lipstick, nail polish, ballpoint pens, felt tip pens, shoe polish) can be removed using conventional acetone (e.g. available at chemist's shops).

- First, encircle the stain with acetone. This prevents the dissolving stain from spreading any further. Then, drizzle the liquid directly onto the stain and absorb it using an absorbent cloth or a paper towel.
- If necessary, repeat this process until a colour change is no longer recognisable. Then, rinse the entire area with a lot of clear water.

The following applies to all cleaning processes: Please do not use the furniture until the upholstery has completely dried. It is possible that stubborn stains, such as document-proof ballpoint pens for instance, cannot be entirely removed.

Do not scratch/pull off encrusted stains (e.g. nail polish) because this can damage the pile. Soften the crust using a solvent and then, proceed as described above, to remove the stain.

- Test every suitable cleaning agent in a “concealed” spot first.

Miscellaneous (curl & chalet):

1. Dents and sitting marks:

- Dents caused by mechanical impact can be removed by slightly heating (lukewarm) this spot using a blow-dryer from a distance of approx. 10 cm and brushing the pile in all directions with a clothes brush so that it props up again.
- The hot nozzle on the blow-dryer cannot come in contact with the fabric!
- Certain sitting marks are typical to all pile fabrics. You can reduce this with regular care and an occasional brushing of the pile in all directions.
- Please **MAKE SURE** not to place any hot-water bottles, electric blankets or the like on the fabric. Heat in connection with pressure can permanently change the surface of the fabric.
- **ATTENTION:** Sitting marks are typical characteristics and therefore, excluded from the manufacturer's warranty.

2. ATTENTION! Heat in connection with pressure can permanently damage the nap of Q2: - do not use an iron! - do not use a steam cleaner! - do not apply any hot water/grease to the fabric - do not place any hot-water bottles, electric blankets, burning cigarettes or other heat sources on the fabric.

3. Pulling loops: any catching with sharp objects should be avoided in the case of structured fabrics with high and low zones because the surface of the fabric can otherwise be damaged.

You can purchase a cleaning and care set for synthetic materials (for collection: CURL, CHALET, VINTAGE) in the event of severe stains and for routine clearing in our online shop at: www.voglauer.com – Company/Shop.

VINTAGE FABRICS

VINTAGE is an imitation leather which, thanks to its “used look” finish, has a special appearance and feel.

Care and stain treatment Vintage – synthetic fibre

With the right care, the feel of the vintage upholstery fabric can be maintained.

- To care for the product, regularly dust it by using the upholstery nozzle on a vacuum cleaner (max. 500 watts) for example.
- Gently wipe off light dirt or stains on the upholstery with a neutral soap solution (using distilled water) and a damp cloth. Always clean from seam to seam.
- Immediately dry spilt liquids with an absorbent cloth. Do not rub.
- You can purchase a cleaning and care set for synthetic materials (for collection: CURL, CHALET, VINTAGE) in the event of severe stains and for routine clearing in our online shop at: www.voglauer.com – Company/Shop.
- Please observe the care instructions sent with your product!
- Before using cleaner, test it on a hidden spot to make sure it's compatible.

TABLES

The wood grains in extendible tables are not continuous. As a result, colour and structural differences occur between the table top and the extension.

Slight differences in the wood between the table top and the extension (functional tolerance) cannot be avoided. Hot pans must never be placed directly on the table surface.

> see also ideal indoor climate, light fastness and oiled surfaces

The maximum load of table extensions is 10 kg.

Table surface: Wood surface enhanced with resistant lacquer-wax mixture requires no further oil care. If cleaning is required, a mild soapy water solution with a damp cloth is sufficient. Any liquids that have been spilled, however, must be removed immediately to prevent them from penetrating into the wood surface.

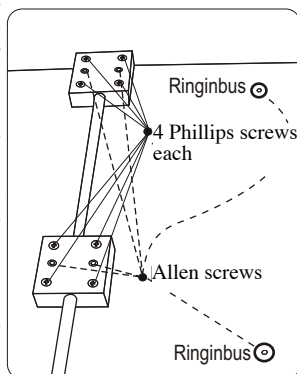
Adjustable coffee tables: Gas springs are under pressure. They cannot be opened or heated above 80°C. The gas springs contain a small amount of oil. Disposal only via commodity trading or special waste collection points., Do not place parts in household waste. Oil cannot penetrate the soil or water.

Folding inserts for tables: can be adjusted

Height adjustment of folding insert

The folding insert is precisely adjusted individually for each table at the factory. If the height has been adjusted due to transport or other circumstances, it can be readjusted as follows.

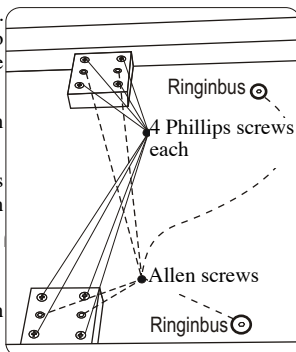
1. loosen the Phillips screws of the wooden blocks.
2. adjust the height of the wooden blocks and the hexagon socket screws with an Allen key.
 - Turn to the left - raise
 - Turn to the right - lower
3. Tighten the 4 Phillips screws again with a hand screwdriver.



Height adjustment of folding insert

The folding insert is precisely adjusted individually for each table at the factory. If the height has been adjusted due to transport or other circumstances, it can be readjusted as follows.

1. Loosen the Phillips screws of the wooden blocks.
2. Adjust the height of the wooden blocks and the hexagon socket head screws with an Allen wrench.
 - Turn to the left - raise
 - Turn to the right - lower
3. Tighten the 4 Phillips screws again with a hand screwdriver.



TRANSPORT

Loading and unloading may only be carried out by at least two trained and experienced employees of the shipping agent or the specialist furniture retailer. Import information on the transport packaging, such as „Caution: Risk of tilting“, „Standing edge“, etc. must be followed at all times. Protective packaging may be removed after transport and only immediately before assembly. Important! Also check that the chair gliders are intact.

When accepting the furniture, you must check the number of items, the packaging and goods. Defects in the packaging must be reported immediately to the specialist furniture retailer and documented (photos).

Transport damage reported later is not recognised.

It is recommended that you check the packaging before disposing of it. Fittings, assembly instructions, screws, etc. could still be in the packaging.

When returning goods, the furniture must be packaged sufficiently and appropriately.

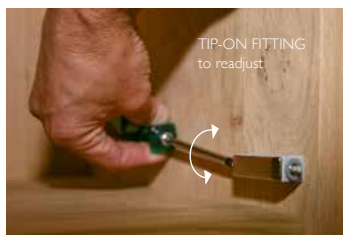
The transport routes must be free to ensure smooth transport and assembly of the furniture.

> see also *Positioning & alignment*

TIP ON

If the indoor climate changes and you can no longer open or close the doors properly, a simple adjustment to the adapter can repair the close function.

Only one TIP-ON piece is used per door; either black or orange. Warning: Only one black TIP-ON (with magnetic catch) can be used per door. As soon as a second black TIP-ON is used, the two magnets work against each other and the opening function stops working. There must be a gap between the door and frame, minimum 2.5mm, for the opening function to work.

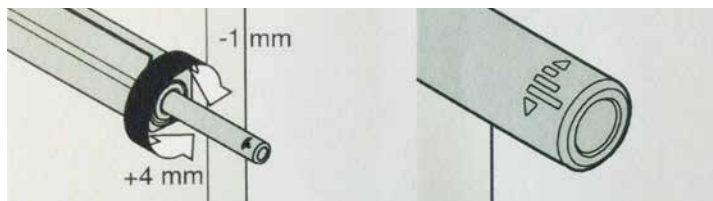


Magnet catch with ejection pin (black)



Magnet catch with ejection pin (orange)

Adjustment of the integrated door gap



The direction of rotation is marked on the catch. The gap between the door and frame is adjusted by 1 mm per rotation (4 catches). The catch will not let itself be turned further than the designated range.

COMPLAINTS PROCEDURE

General guarantee claims are processed in line with the statutory provisions. If justified, repairs are carried out, further claims are excluded.

In the case of complaints, the following details must be provided:

- When were the goods delivered to the specialist furniture retailer?
- When were the goods delivered to the end customer?
- When was the first proven complaint lodged regarding the goods?
With photos?
- Was final acceptance signed in writing?
- Did the customer receive the product information?
- **Complaints are only processed by the specialist furniture retailer.**
- **Does the customer have the Voglauer furniture quality pass?**
- **Detailed documentation/description of the defect incl. the actual/suspected cause of the complaint.**
- **At least 3 photos of the damage from various perspectives/angles.**
- A close-up photo of the damage from around 70cm away together with a ruler.
- A photo of the entire component (mark defects/errors).
- A photo of the entire piece of furniture (mark defects/errors).

A commitment to nature and quality for 90 years.

Innovative with consideration of the green and social environment



Sustainability



Wood from
certified
sustainable
forestry



Thermal utilisation
of wood waste



Photovoltaic
system +
hydroelectric
power plant for
own use



Solvent-free surfaces
since 1990



State-of-the-art
heating
system for less
CO₂



Employee
transport
for less CO₂

Social responsibility



Academy – Training
of the employees



Free shuttle service
for employees



Support of public safety
organisations



Company canteen

IN THE CYCLE OF NATURAL WOOD FURNITURE

Being a responsible solid wood furniture manufacturer Voglauer has always represented an effective use of nature's resources. Thus in the manufacturing process only wood from sustainable forests is used and the production is at one with the circle of nature.

Because every tree you take into your house as furniture will definitely grow back.

Not only the perfect design but also the premium quality and naturalness are what makes Voglauer furniture so special. A true indulgence for eyes, hands and nose.

To enhance the natural surfaces of the furniture they are treated with the unique Voglauer surface-treatment-assortment. This hard oil-wax combination based on vegetable oils is the perfect qualification for healthy living.



WALL MOUNTING

Please check during the planning stage and certainly before mounting whether the wall or brickwork can support the weight of the furniture. For safety reasons, only use the fittings and tools suitable for assembly/mounting.

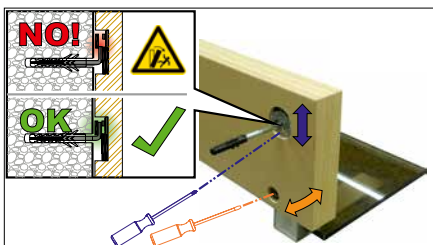
The mounting materials we supply with the furniture are only suitable for solid brick walls. If this safety instruction is not followed, the wall mounting may not be sufficient and may cause subsequent damage! Only use the wall plugs supplied in solid brick.

If applicable, conduct a drill test. In the case of furniture which causes a tilt moment when functional parts (doors, extensions) are open, an additional anti-tilt safety feature must be built in. A specialist must assess the suitability of the foundation and check whether the mounting system can withstand the forces it will incur.

If assembly instructions are lost or not received, they can be requested from the manufacturer at any time.

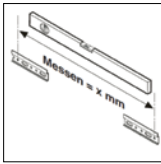
> see also *Assembly instructions*

WALL MOUNTING WITH ASSEMBLY INSTRUCTIONS



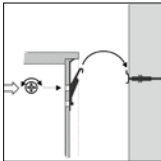
ATTENTION: The screw connection and anchoring must be checked when assembling!

WALL MOUNTING WITH ASSEMBLY INSTRUCTIONS



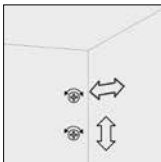
1. Remove the wall mount from the back wall of the cabinet.

2. Fasten the wall mount horizontally to the wall in the desired position. The screws and the wall plugs must be positioned near the suspension fittings so that the wall mount does not bend under the weight of the cabinet.



3. Unscrew the suspension fittings at the top, the hooks should protrude slightly from the cabinet

4. Hang the cabinet.



5. Fix the suspension fittings by hand with a screwdriver.

- The top fittings should fix the cabinet to the wall.
- The bottom ones can adjust the height (vertically).



6. Insert the protection caps into the drilled holes in the back wall.

The cabinet must be in alignment and weight must be balanced!

WALL MOUNTING WITH ASSEMBLY INSTRUCTIONS

Wall-mounted furniture must be secured against accidental overturning in accordance with EN 14749: 2016. In this way, any possible injury from falling furniture can be prevented.

Proposals for securing furniture against accidental overturning:

Variant 1: Insert a screw through the rear wall (in a non-visible position) with a wall plug, then cover the screw head with a wooden cover (mounting material included with furniture).

Variant 2: Secure the piece to the brickwork in a not directly visible place using the mounting bracket, wall plugs and screws with this material (mounting material is included with the furniture).

IMPORTANT: It is up to the fitter, in consultation with the customer, to determine whether he will use one of the two suggested options or opt for their own solution for securing the wall-mounted furniture. Only the specialist fitter can properly assess the situation on site and act accordingly.



Enclosed mounting material variant 1 and 2 for carcass furniture.



Variant for suspension rails:

Secure it with a screw from above and then place the wooden cover onto the head of the screw.

VOGLAUER

QUALITY-SEAL

Watch out for the Voglauer label and branding – the **hallmark** of quality for original Voglauer furniture of the Lammertal.

Here you will purchase premium quality and naturalness!





Keep this Service & Quality Pass, an important element of your Voglauer furniture, for future reference.

WE HOPE YOUR FURNITURE BRINGS YOU GREAT PLEASURE.

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